1. View Notifications (For all user Comments)

The merchant will login his account in the market and his account will be with his store name, when any user writes comments on any item of his store. The system will send a notification to the merchant for every comment was written on his item that will enable the merchant to reply the user’s comments in new comments.

Exceptions

1. System doesn’t send anything to the merchant.
2. When he clicks on this notification, he doesn’t find the comment.
3. View Notifications(messages)

The merchant will login his account in the market and his account will be with his store name, when any user writes a message to the merchant in private chat to enquire for example to negotiate the price of the product. The system will send notifications of their enquiries to the merchant to reply them.

Exceptions

1. System doesn’t send anything to the merchant.
2. When he clicks on this notification, he doesn’t find the message.
3. Reply to comments

After he logins his account on the market, he received a notification of a user comment, he clicks on this notification and the page of item will be opened and read the user comment. Then, he can write a comment as reply for user comment.

Exception:

He can’t post his in the comments list.

1. Reply for the messages of users

After he logins his account on the market. He will receive the user messages s and he can reply them.

Exception:

1. He can’t receive the messages.
2. He can write a reply message but he can’t send it to user
3. He can’t write reply
4. View inbox (conversation with users)

After he logins his account on the market, when he opens his old conversation with a special user, the merchant will find and view all messages sent to this user and messages received from this user.

Exceptions:

1. He finds only the last messages.
2. He doesn’t find any message
3. Delete his comment

After the merchant logins his account on the market. In the page of item, if he writes new comment but he wants to delete this comment. The market will enable him from deleting his comment easily. He can only delete his comments.

Exception:

He can’t delete his comment.